

FOTILE

A LETTER TO OUR CUSTOMERS AND COMMUNITY

We understand this is a difficult time for everyone. At FOTILE, we never stop thinking about our customers, and we're here to support our valued community.

Due to the widespread nature of COVID-19 coronavirus, we're committed to doing our part to prevent further spreading of the virus. We are taking proactive measures to protect your health and the health of our team.

As of Tuesday, March 17, all FOTILE employees based in the following three sites will be working from home:

- Parsippany, NJ
- Rancho Cucamonga, CA
- Sugar Land, TX

Additionally, with a portion of our retail dealers closing their brick-and-mortar locations, we encourage all customers to call ahead before shopping. All online FOTILE shops will remain open, however, and our customer service team can still be reached at the following:

- Email: serviceusa@fotile.com
- Phone: 888-315-0366 (Monday~ Friday 9:00am~5:30pm EST, Sat and Sun 12:00noon~8:30pm EST)
- WeChat service account: fotileus.

We will continue to closely monitor our logistics service and supply chain to ensure we can provide customers with the quality appliances you've come to expect from the FOTILE brand.

We are also in close communications with our third party service and installations teams to ensure timely, professional services. All technicians who will be entering customers' homes are required to wear masks, which are provided by FOTILE.

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Despite these unforeseen challenges, we're committed to keeping our community informed.

We encourage everyone to follow the guidance of healthcare professionals in taking preventive actions.

Hard time brings us closer, and we're all in this together.

Participating Dealers of REMOTE PURCHASE During COVID-19 Pandemic Updated on 3/19/2020

参加“无接触”电话购买，送货上门经销商名单 更新截止：3/19/2020

| State | Store Name | Phone | Address |
|-------|---|--------------|---|
| NJ | Superior Decorating LLC | 732-986-0088 | 2 Claire Rd. Ste. E East Brunswick NJ 08816 |
| IL | AM Center Home Supply | 312-265-1808 | 500 W 18th St Chicago, IL 60616 |
| IN | Cornerrock Remodeling LLC | 317-446-8788 | 151 Walter st, Carmel IN 46032 |
| OH | Enson Group | 317-221-9286 | 605 N Wayne Ave, Cincinnati, OH 45215 |
| | Kirin Supply Inc DBA BJ kitchen & flooring | 631-480-6734 | 769 s state st, Westerville, Ohio 43081 |
| NY | AC & Appliances Wholesaler Corp. | 718-886-4981 | 131-31 Fowler Ave Flushing, NY 11355 |
| | | 917-478-8819 | 7710 New Utrecht Ave Brooklyn, NY 11214 |
| | | 718-627-8899 | 1401 Avenue U Brooklyn, NY 11229 |
| | | 718-266-9600 | 2300 86th St Brooklyn, NY 11214 |
| | | 516-328-3838 | 249 Jericho Turnpike #50 Floral Park, NY 11001 |
| | | 718-463-4600 | 42-75 Main St Flushing, NY 11355 |
| | Feida Home | 917-639-6242 | 27-18 College Point Blvd |

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| | Center Corp | | Flushing, NY 11354 |
| | K.F. Flooring Paint & Tile | 718-321-1223 | 41-02 Delong Street Unit #C, Flushing, NY 11355 |
| | GoldenHome Cabinetry NY | 718-888-1608 | 131-34 41st Ave Flushing, NY 11355 |
| | Time Deco Corp. | 917-770-3880 | 41-36 College Point Blvd Flushing, NY 11355 |
| GA | Talent group llc | 678-790-4677 | 5244 BUFORD HWY STE B, DORAVILLE,GA 30340 |
| TX | FOTILE KITCHEN APPLIANCE | 281-201-8186 | 3510 Hwy 6, Sugar Land, TX 77478 |
| | Gree Air (TX), LLC | 312-479-1188 | 915 W PARKER ROAD. #311, PLANO TX 75023 |
| | L & Y LLC | 972-889-9088 | 11349 Indian Trail, Dallas, TX 75229 |
| FL | Moon light lighting corp | 954-338-7388 | 158 N UNIVERSITY DR, PAMBROKE PINES,FL 33024 |
| | Moon light lighting corp | 407-601-0118 | 5309 West Colonial Dr, Orlando, FL 32808 |